ISO/IEC 20000-1 Internal Auditor Training

COURSE OVERVIEW

Enroll in this comprehensive program designed to furnish you with the essential knowledge, abilities, and resources needed to proficiently lead and oversee first and second party IT Service management system audits following the guidelines of **ISO/IEC 20000-1 standards.**

KEY LEARNING FEATURES:

Interactive Learning:
Engage in interactive discussions, case studies, and practical exercises.

Expert Instructors:
Learn from experienced professionals with deep industry knowledge.

Real-World Insights:
Gain practical insights through real-world examples and scenarios.

Customized Approach:
Tailor your learning experience to match your pace and preferences.

Industry-Relevant Content:
Stay updated with the latest industry trends and best practices.
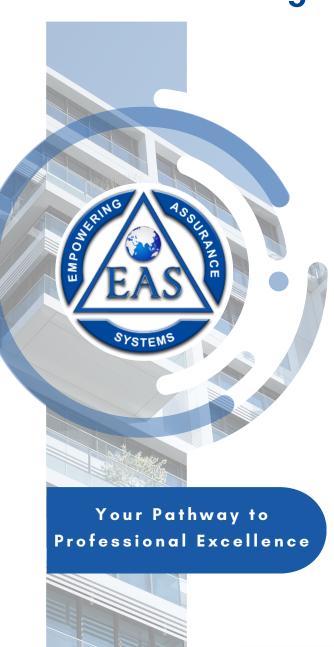
Certification:
Earn a valuable certification upon successful completion for professional recognition.

Network Opportunities:
Connect with fellow learners and industry experts for broader insights.

TRAINING MODULES:

1. **Introduction to ISO/IEC 20000-1:**
   - Fundamental Principles of IT Service Management Systems
   - Advantages and Significance of ISO/IEC 20000-1
2. **Understanding ISO/IEC 20000-1 Requirements:**
   - In-depth Analysis of Clauses from an Audit Perspective
   - Practical Insights on Standard Implementation
3. **Essentials of Internal Auditing:**
   - Types of Audits and Effective Planning
   - Guidance and Techniques for Audit Preparation
4. **Mastering Audit Techniques:**
   - Interview Skills for Gathering Relevant Information
   - Documentation of Valid Evidence
5. **Audit Reporting and Follow-Up:**
   - Creating Comprehensive Audit Reports
   - Monitoring and Tracking Corrective Actions
6. **Engaging Case Studies and Practical Workshops:**
   - Real-world Scenarios for Applied Learning
   - Hands-on Exercises for Practical Experience

Your Pathway to Professional Excellence

CQI | IRCA
APPROVED TRAINING PARTNER

EMPOWERING ASSURANCE SYSTEMS (EAS)

Ready to start your ISO Internal Auditor journey? Reach out to us today to secure your spot in our upcoming training sessions!

CONTACT US

✉ enquiry@eascertification.com

🌐 www.eascertification.com

YOUR PATH TO CERTIFICATION AND BEYOND:

Certification Assessment:
Evaluate your understanding through a comprehensive examination.

Certification Attainment:
Obtain your globally acclaimed ISO Internal Auditor certification.

Career Advancement:
Explore roles such as an ISO Internal Auditor, IT Service Manager, Consultant, or Auditor Trainer.

Ongoing Development:
Stay informed with our alumni network and valuable resources.

WHY CHOOSE EAS?

Expert Trainers:
Our professionals have over 15 years of experience and offer real-world insights and practical relevance.

Industry-Tailored Solutions:
Training curated to meet the unique needs of your sector.

Competitive Pricing:
Experience top-quality training at a competitive value.

Global Reputation:
EAS is renowned globally for certification and training.

Flexible Learning Options:

COURSE DURATION: 2 DAYS (16 HOURS)

Open Classroom:
Choose weekday or weekend batches for interactive sessions.

In-House Training:
Training at your organization's premises for team cohesion.

Tutor-Led Virtual Classroom:
Live Online sessions with flexible scheduling.

Self-Paced Learning:
Learn at your own pace. Access to materials online for 30 days.